

**NENA ONTARIO CHAPTER MEETING
MAY 14 2008
1000 HOURS
THORNHILL COMMUNITY CENTRE**

Attendees:

Mike Gottlieb	Rick Galway
Sandra Dion	Sheryl MacPhail
John Visconti	Judy Broomfield
Colette Tanner	Peter Lang
Larry Breen	Linda Dickson
Carol Hubacheck	Grace Kipper
Ron Welbourn	Tom Paniak
Fadi Dabliz	Paul Thompson
Pete Gallant	Sue Knox
Nancy Banks	Holly Barkwell-Holland
John Farley	

Meeting called to order 1000 hrs.

Welcome by President Mike Gottlieb

Acceptance of minutes for meeting May 28 2007. motion to approved Peter Lang /seconded Ron Welbourne.

ENP program Ron Welbourne:

We need more ENP members. Only one wrote last year. The need is to fill Canadian positions. Mike advised we have a fund for anyone who is successful in completing the test. There are not enough facilities to write in Canada. So far there are only 7 across the country. Ron will inquire about testing being done at the Ottawa Conference. Ron can set up a study group.

OAB Judy Broomfield:

Meeting will take place in Ottawa November. VOIP issues being discussed amongst companies. Final comments must be completed by July 23rd. VOIP 911 still unresolved. CNS (community notification system) will be using 911 data. CRTC has approved it. Municipal agreements with all carriers will be important. Wireless trials still ongoing in Toronto. CRTC wants a report on August 24 2008. Mike made motion to support AOB with \$1000 donation. Seconded by John Farley. Motion carried.

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2008 NENA APCO Sheryl Macphail:

Conference in Ottawa on November 16 to 20. Co Chair has left and new Co Chair is Kim McBride of Ottawa EMS. Request for speakers to come forward. Gala is Tuesday night, Wednesday fun night with sponsorships. Request for more sponsors from corporate members. Westin Hotel room rate is \$209 per night. Check both APCO/NENA websites for conference information. Things are progressing well and it should be a great one. Judy Broomfield inquired if there is any support from Quebec since it borders the event. Sheryl advised yes they are working on it. Ron suggested flyers be put out to OACP and CACP conventions. Peter Gallant advised he would take care of the OACP since this year it is being held in Niagara Falls.

Financial report. Mike Gottlieb:

Balance. March 31 \$19,360.82, after expenses should be 13,000
Mike spoke to success of 2007 conference in Niagara. Thank you to last year's conference Peter Gallant for a job well done. Motions to refund of one booth fee to vendor "I am responding" they had two booths and had to cancel due to technical reasons. Refund will be for one booth only. Peter Lang recommended that this will be for a one time only and any further cases will be treated on a one by one basis. Membership agreed.
Mike also spoke of donation given to the OFFCA. Mike sits as the treasurer on the board. President is Terri Hubbard. York Region Tri Service awards were given a donation of \$200.00.

No questions on the financial statement

Swearing in of new executive. Holly Barkwell-Holland:

Second Vice President by acclamation Larry Breen.

Rick Galway NENA Vice President Canada swears in executive.

President: Sheryl Macphail

First Vice President: Peter Gallant

Second Vice President: Larry Breen

Past President Mike: Gottlieb.

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President Macphail now chair of the meeting.

Membership status John Farley.

Membership up 10% to 105

Regional Director Galway.

Now NENA has a CEO. New CEO will be face anywhere NENA is focused. Brian Fontz is the new CEO. Well educated in the 911 and the communication field. He has great connections in the Government.

There will be new Chapter in the west. Alberta, Saskatchewan and Manitoba. Many companies want to attend our events due to the amount of attendees. They want one conference for the country due to budget restraints. Working with CRTC on the VOIP project. CNS has been approved by CRTC. Enhanced wireless project starting end of June in Hull Que. Meeting group with CACP testing NG911 and radio operability. Rick will be in Saskatchewan to organize the new chapter.

Ottawa is going big. First 911 go to Ottawa. Rick has contacted the hill about this. Being received well there. You can meet your MP and speak of 911 issues. Rick will organize this. Judy, Nancy, Rick and Holly are working on this. will request Stockwell Day to give opening remarks in Ottawa and Brian Fontes to address conference. Ron Bonneau president of NENA to attend as well.

Fadi Dabliz.

Spoke on VOIP issues. May revisions been done. Waiting on policy. Enhanced wireless trials in Toronto including Bell Mobility, X Y location and PSAP having equipment to receive the data. Should be late June for reports.

This will be on the CRTC website. Final product will not be for few months. The reports are more of contributions by all parties involved. Use existing ideas where possible.

CNS. From CRTC. Benefits are still in public interests and should be made as soon as possible. See Crtc release. (Attach). High-level timelines. Tariff to CRTC late this year. Will be discussions on Texting and TDD access. Did not get participation from organizations dealing with hearing impairment. CRTC has 3 years of information 07/44 Crtc ruling. Deals with back door 911 number.

Discussion commenced about the voip incident in Calgary. The call came in through the backdoor number of the ems centre, no the 911 centre.

Durham has to trace all voip calls through Smc that use the back door line. Saving data to present to crtc who can demand the issue be dealt with and possibly be cut off. Go to crtc sight go the sics/working groups.

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National do not call list: comes this fall. Does not impact CNS. This is for telemarketers. Coming September 30th.

New Business.

- a) On Star. Mike and John attended a demo of a new product. John attended. March 19, 20. In Detroit to view the operation of a new product that slows down a vehicle that has been stolen to about 5 miles an hour. 2009 models, this will assist in decreasing pursuits. Will doing a road show in North America. A CD will be sent out to police. John said it is a good product. They hope to be in Ottawa for Conference. Several questions ensued about police agency policy.
- b) Holly Nena website. Motion raised to upgrade website. Hire a professional to set up new site. Costs will vary. Maybe up to 400 to 500 hundred. Mike seconded and all in favour. Holly will take up the task.
- c) Nancy requests we look into APCO training on line modules. She sits on board and U.S members curious why we do not take many courses up here in Canada. Now focusing back to operators as opposed to all technical. Content always updated. Moving towards Canadian content.

Motion to adjourn. Nancy Bank seconded Paul Thompson

Next meeting Tuesday November 18 0830 hrs APCO/NENA Conference Ottawa Ontario.